

The Journey Begins

Your name

Primary Product or Service

Organization Mission Statement

I would have a high performance team if I could figure out how to:

Rank from 1 to 5 how you are spending your time and energy as it pertains to your clients/customers. (With 1 being most time spent.)

___ Defining

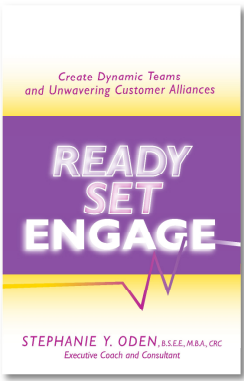
___ Acquiring

___ Retaining

___ Servicing

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I cultivate customer loyalty when I provide the following to my clients?
